

Alani Bakery LLC Terms and Conditions

Orders may be placed by utilizing the [Order Now](#) form. Orders are taken on a first come, first served basis. Order due dates are not reserved or guaranteed until a deposit is received.

Once order details are discussed, an invoice will be provided via email and the link will walk you through payment options from there. A nonrefundable 50% deposit must be received within 48 hours, otherwise the order will be canceled and the date offered to the next in line. The remaining balance is due 2 weeks before the order due date. Failure to pay the remaining balance will result in cancellation. Some changes to order details may be accepted and made up to a week before the order due date. Some changes in details may be subject to price changes depending on additional supplies or ingredients needed to accomplish the request.

Most orders may be picked up for free during our normal business hours. If free pickup is requested, Alani Bakery LLC is not liable for damages to the finished product after it is handed over to the customer. Some orders may require delivery due to size, complexity, and/or weather issues to ensure that the order arrives at your event in perfect condition. Occasionally, some orders may require assembly at your event venue. A delivery fee of \$1.50 per mile may apply. Orders of \$200 or more are offered free delivery within 5 miles, with a fee of \$1.50 per additional mile. Orders of \$500 or more are offered free delivery within 50 miles. Any delivery beyond 50 miles may be subject to an additional \$20 delivery fee.

If you are not satisfied with your order, a full or partial refund may be approved upon the return of your product.* Refunds may be offered on a case-by-case basis depending on the issue and amount returned. Refunds may only be offered if you have returned at least half of the product fully intact. Returns are necessary so that I may assess the issue and what caused it to prevent it from happening in the future.

*Subscriptions, gift card purchases, and gift card transactions are non-refundable.

Our bakery contains milk, eggs, wheat, peanuts, tree nuts, and soybean ingredients. It is the responsibility of the customer to notify us of any allergies, and while we do our best to eliminate known allergens, any product may be prepared on the same equipment as the allergens listed above. Alani Bakery LLC cannot be held liable for possible allergic reactions.